



8 April 2020

Dear Parent/Guardian,

I am keenly aware of the impacts of COVID-19 on our AITC community and have been ensuring that we achieve three things:

- complete the Term 1 program to a high standard;
- prepare the Term 2 program to cater for delivering learning at home and on campus; and
- assist families facing difficulty as an immediate impact of COVID-19.

The meticulous planning of our innovative and dedicated education and industry teams over the past several weeks has enabled us to prepare to deliver *Learning From Home*. Let me reassure you that the AITC staff will be expected to continue our high standard of program delivery, with extensive support, to enable your young person to reach their goals. Yes, the program may appear different for Term 2, and it may take a little while to accommodate changes to a digital format however, these circumstances continue to teach our young people to *respond* rather than react to the changes that life brings.

As we approach Term 2, I am also aware that school fees are top of mind and this may be causing concern for some families. We have already been able to relieve the pressure of families who have contacted us so that they can progress their young person's education and preparation for employment through the AITC. I offer our assistance to any AITC family who has found themselves in immediate crisis due to the loss of work or income.

The College continues to work and serve you as normal. Although our campuses may be only partly used if *Learning From Home* is required; our rates, leases and fixed costs remain fixed. I understand that there has been some media discussion about possibilities of a broad tuition fee reduction for independent schools in the case of learning from home however, while we can offer flexible options to assist parents, we too have financial obligations that continue. After Easter, you will receive further information about a new flexible payment option, which may be of benefit to families both in the short term and the longer term.

Finally, I have developed a dedicated team of AITC staff who will personally call every College family to gain some clarity about any concerns in the areas of health and wellbeing, change in financial circumstances and any other issues which may be causing anxiety at this time. We are a community and our aim at the AITC is to assist our members, where needed. I assure you the College caller will be a trained member of staff, act professionally and be helpful in offering you a next step towards a solution.

I trust that amidst this time of ambiguity, we can work together and show our young men and women how to be leaders of themselves first, and therefore leaders of industry and community.

Let's use this time to their advantage. Life is never certain and those who grasp this are called wise.

Kind Regards

Mark Hands
CEO