



Visit our dedicated Coronavirus web page  
for updates: [AITC.QLD.EDU.AU/CORONAVIRUS](https://aitc.qld.edu.au/coronavirus)

## Coronavirus FAQs

### For Parents

During this unprecedented time, many of you will have questions with regard to current operations at the College and in the event you are impacted personally by novel coronavirus (COVID-19). As a College we will continue to be a welcoming, respectful, inclusive and supportive environment. Some common questions are listed below however, we understand that each family situation may be different so please feel free to speak with your campus principal for further clarification.

#### + Should my young person attend school and/or work?

Campuses remain open and learning continues at the Australian Industry Trade College (AITC) campuses. Organised work experience and school-based apprenticeships or traineeships should continue with employers, providing young people do not show any symptoms of COVID-19. Should employers advise a young person to stay at home, your young person should contact their Industry Consultant.

#### + What should I do if my young person is meant to attend TAFE?

Young people undertaking a TAFE program may need to follow TAFE directive, whereby learning may continue beyond the AITC end of term date, Friday 27 March. Should you have any questions about your young person's TAFE program, please contact your campus principal.

#### + What if my young person's work experience is cancelled by the employer?

Like schools, industry is also facing unprecedented times. Employers are supportive of and committed to educating tomorrow's industry leaders however, should work experience be cancelled by an employer, your young person should contact their Industry Consultant for further instruction. The AITC is contacting all current employers to keep them updated on the evolving situation.

#### + What if I (or a member of my household) have been diagnosed with COVID-19?

While a situation like this will trigger a number of other actions by Queensland Health and other authorities, it is imperative that you inform the College as soon as possible.

To inform the AITC of a confirmed case, or contact with a positive diagnosis, please phone your campus absentee line within 24 hours of diagnosis. You will be required to put this in writing also, and provide a copy of a medical certificate to confirm this.

Gold Coast Absentee Line	07 5635 0466
Redlands Absentee Line	07 3086 0566
Sunshine Coast Absentee Line	07 5357 8699
Toowoomba Absentee Line	07 4592 8766
Ipswich Absentee Line	07 3050 4866



### **+ What if I choose to self-isolate my young person?**

Should you voluntarily choose to self-isolate your young person, the College must have this in writing from the parent/guardian (not your young person) for duty of care and absence reporting purposes.

### **+ What if I am required to self-isolate as I have travelled overseas or had contact with a confirmed case?**

We encourage you to seek medical advice and phone your campus absentee line to inform the College.

### **+ What preventative measures are being taken by the College?**

As a College, we are doing what we can to help keep our community safe. This includes: the cancellation of excursions, assemblies, Roof Shouts and group gatherings of more than 20 young people; limiting external presenters on campus; and staggered break times. Cleaners are disinfecting all surfaces as part of their daily clean at all campuses (including all doors and handles). The College has sourced additional hygiene supplies such as hand sanitizer and have on backorder some anti-bacterial wipes for extra attention to high touchpoint surfaces. We have also distributed best practices for appropriate hygiene and preventive measures that everyone can employ to prevent the spread of viral illness on campus.

### **+ What if the school is directed to close?**

In the event of a closure, campus buildings may be shut, but learning will continue from home. Learning modules and resources will be delivered via the platforms BKSb and Schoology, and will predominantly be self-led by the young person. Learning from home resources will be aligned with the Australian Curriculum. A learning schedule and planned support will be provided by AITC staff.

### **+ Will my young person know how to use the platforms if required to learn from home?**

Young people are familiar with the learning platforms BKSb and Schoology, which would be used for learning from home. Campuses have determined that every young person has the necessary logins should learning from home take place. If your young person doesn't know their login for BKSb or Schoology, please ensure they contact student services or their campus principal as soon as possible.

### **+ How can I prepare for learning from home?**

We are all taking this one day at a time. It is timely for families to consider their own family and care arrangements. Please plan for supervision of your young person should learning from home be necessary. Please use the following checklist to prepare for learning from home. Does your young person...

- Have reliable access to WIFI (internet) at home?
- Have a reliable laptop or desktop computer?
- Share that device with other family members?
- Have a suitable place for learning at home (ability to sit comfortably, without risk of injury)?
- Know their logins to Schoology and BKSb?
- Have the ability to access educational videos on YouTube (if links are provided by educators)?

If you are able to stream Netflix or YouTube videos at home, then your bandwidth will be more than adequate. Please email your campus and let us know if this is not your current situation at home.



Please also ensure your contact details are up to date (check Parent Details in Parent Lounge).

**+ Can the AITC's systems and IT infrastructure support the increased demand for online learning?**

The AITC has prepared the tools and resources necessary to support learning from home, if required. We are working closely with platforms and key vendors to support the continuity of learning.

**+ My young person is feeling anxious. How can I help?**

We recognise the anxiety and emotional strain that these circumstances may place on members of our community. As information about COVID-19 unfolds and response plans are implemented, there can be a wide range of thoughts, feelings and reactions. In the Health & Wellbeing section of our dedicated page, there are resources for managing anxiety and fear. We also support and encourage self-care during these stressful times. Remember that sleep and exercise promote immune system capacity.

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Visit [www.aitc.qld.edu.au/coronavirus](http://www.aitc.qld.edu.au/coronavirus) for the latest communications and updates from the College.

During this unprecedented situation, our community will need to show courage, hard work and be mindful of safety while we all adapt. Let's consider what we can do to support members of our community, our friends and family.

**#WeAreInThisTogether**